



**U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT**  
WASHINGTON, DC 20410-0001

OFFICE OF ADMINISTRATION

January 30, 2019

Mr. Joshua Eaton  
c/o MuckRock News  
DEPT MR 29875  
411A Highland Avenue  
Somerville, MA 02144-2516

**RE: Freedom of Information Act Request**  
**FOIA Control No: 17-FI-HQ-00183**

Dear Mr. Eaton:

This letter provides an update to your Freedom of Information Act request dated November 5, 2016. You requested a copy of the database, spreadsheet, or log of all calls to the Multifamily Housing Complaint Line from January 1, 2015, to the date of your request. In an email dated April 10, 2018, you requested that your request be narrowed to two sample months in 2017, January and October, and include the following fields:

Date Created; Date Closed; Assigned to (CSR); Spanish Speaker; City; State; Case Type; Complaint Details; and Status/Resolution (Method)

Due to the lapse of appropriations from December 22, 2018, through January 25, 2019, your most recent correspondence was not reviewed by an official in the Department's FOIA Branch during that period of time. At this time, I am unable to provide an estimated completion date for your request.

If you have any questions regarding your request, please contact me at (202) 402-5507.

Thank you for your interest in the Department's programs and policies.

Sincerely,

A handwritten signature in black ink that reads "Howard Rosenberg".

Howard Rosenberg  
Government Information Specialist